

Person Specification

**JOB TITLE:** Lead ICT Technician

**BAND:** 6, scale points 6-11

**RESPONSIBLE TO:** Trust ICT Manager

|  |  |  |
| --- | --- | --- |
| ***Experience*** | **Essential** | **Desirable** |
| Strong knowledge of ICT hardware and software and the integration of the two, including;   * ICT Support - 2nd/3rd Line Support * Hardware & Software * Windows Operating Systems & Software: * Windows 10 * Windows Server 2016/2019 * Hyper-V Management * Microsoft Office Applications * Microsoft Office 365 * Microsoft EndPoint Management * Microsoft SCCM * Microsoft InTune/End-Point Manager * Microsoft Azure * Active Directory * Networking Solutions * Failover Clustering * Telephony (IP Based System) * Cyber Security (Firewall, Web Filtering, AV Solutions) * PowerShell | **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓** | **✓**  **✓**  **✓**  **✓** |
| **Qualifications** |  |  |
| * Literate * Numerate * Degree * ICT Qualification * Evidence of further professional study, including A level qualifications in computing or IT * Full current UK driving licence | **✓**  **✓**  **✓** | **✓**  **✓**  **✓** |
| **Personal qualities** |  |  |
| **Personal qualities:**   * Willingness to learn new skills; * Willingness and adaptability in tackling the variety of tasks arising in a school environment; * Excellent time management skills * Confident and well organised * Enthusiastic and energetic * Used to working to deadlines * The ability to use your initiative, and to work as part of a team * The ability to be accurate and methodical * Comfortable working with children and adults * Good communication skills. To be able to communicate technical information to both a technical and non-technical audience as appropriate * Desire to develop oneself further and a willingness to support others develop themselves. | **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓**  **✓** |  |