

Person Specification

**JOB TITLE:** Lead ICT Technician

**BAND:** 6, scale points 6-11

**RESPONSIBLE TO:** Trust ICT Manager

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| ***Experience***  | **Essential** | **Desirable** |
| Strong knowledge of ICT hardware and software and the integration of the two, including;* ICT Support - 2nd/3rd Line Support
* Hardware & Software
* Windows Operating Systems & Software:
* Windows 10
* Windows Server 2016/2019
* Hyper-V Management
* Microsoft Office Applications
* Microsoft Office 365
* Microsoft EndPoint Management
* Microsoft SCCM
* Microsoft InTune/End-Point Manager
* Microsoft Azure
* Active Directory
* Networking Solutions
* Failover Clustering
* Telephony (IP Based System)
* Cyber Security (Firewall, Web Filtering, AV Solutions)
* PowerShell
 | **✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓** | **✓****✓****✓****✓** |
| **Qualifications** |  |  |
| * Literate
* Numerate
* Degree
* ICT Qualification
* Evidence of further professional study, including A level qualifications in computing or IT
* Full current UK driving licence
 | **✓****✓****✓** | **✓****✓****✓** |
| **Personal qualities** |  |  |
| **Personal qualities:*** Willingness to learn new skills;
* Willingness and adaptability in tackling the variety of tasks arising in a school environment;
* Excellent time management skills
* Confident and well organised
* Enthusiastic and energetic
* Used to working to deadlines
* The ability to use your initiative, and to work as part of a team
* The ability to be accurate and methodical
* Comfortable working with children and adults
* Good communication skills. To be able to communicate technical information to both a technical and non-technical audience as appropriate
* Desire to develop oneself further and a willingness to support others develop themselves.
 | **✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓****✓** |  |